

Figure 1

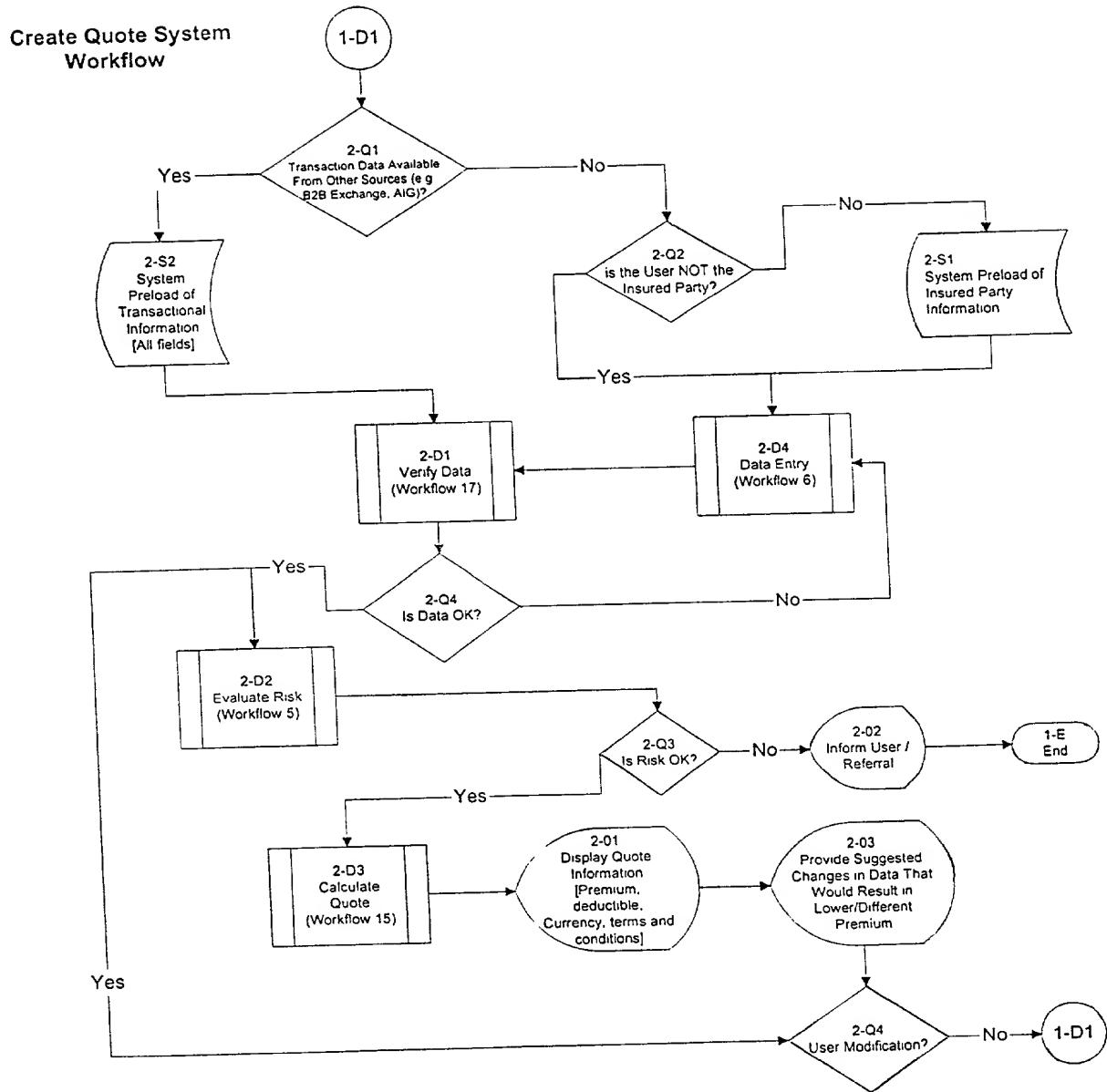


Figure 2

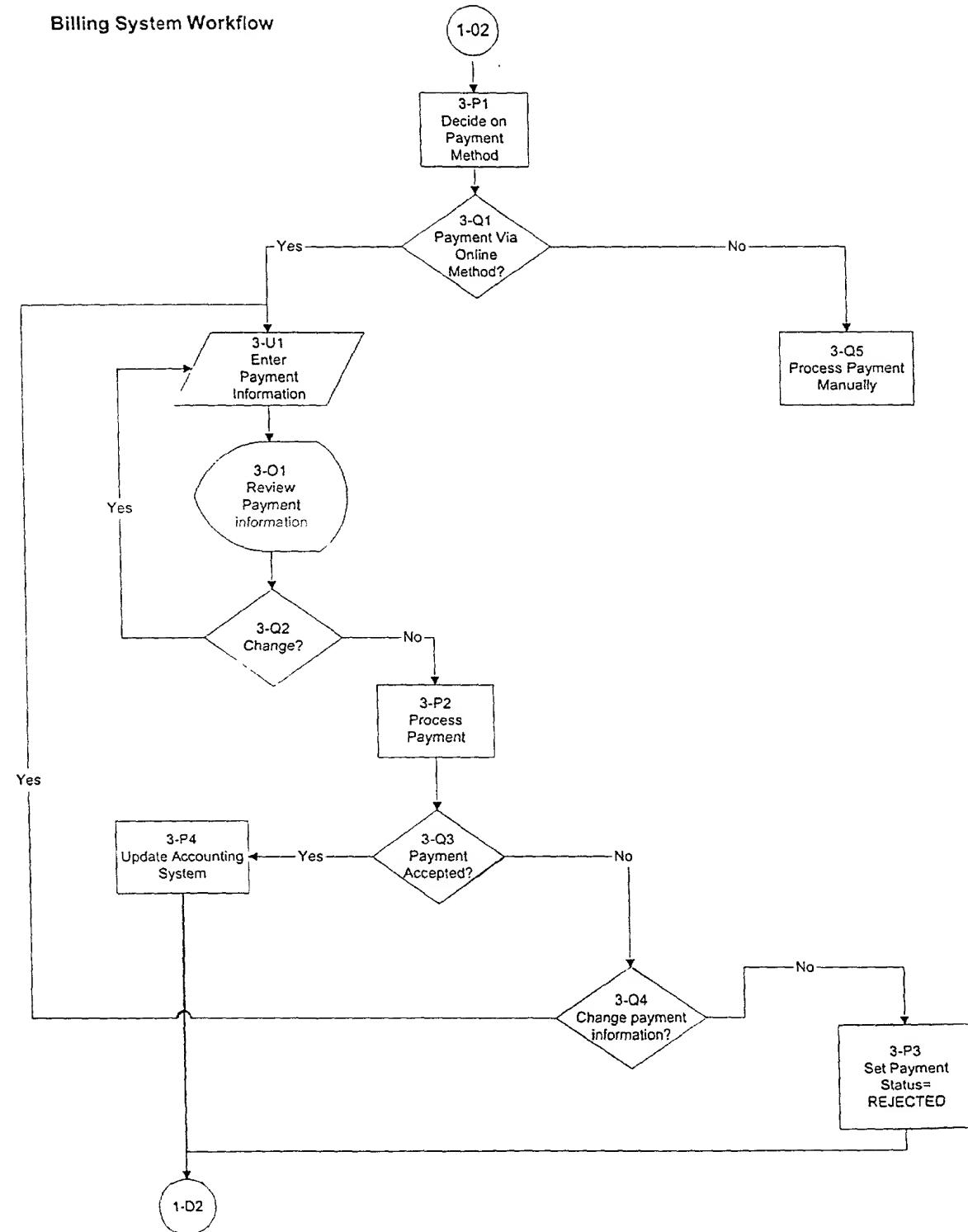


Figure 3

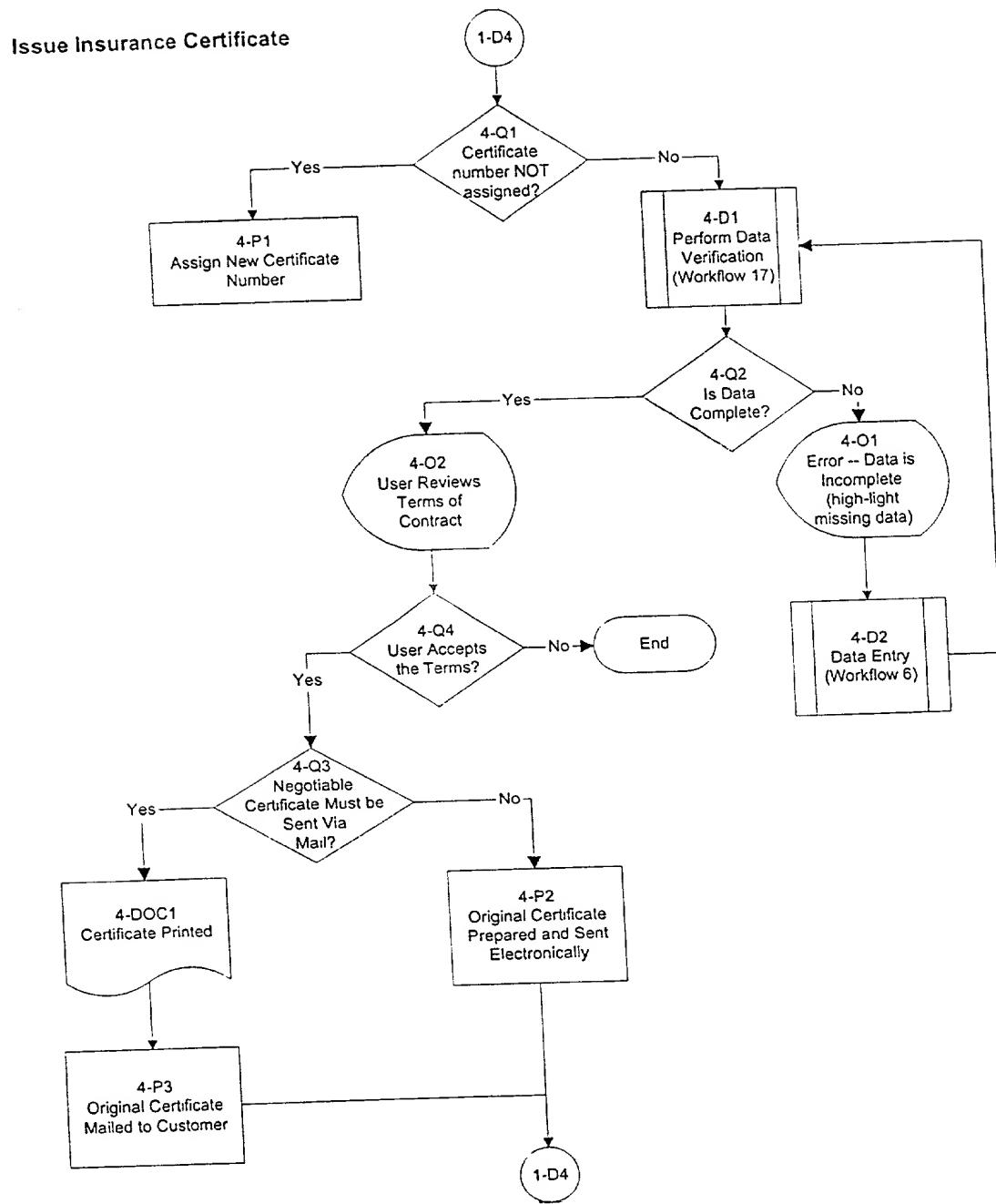


Figure 4

Evaluate Risk

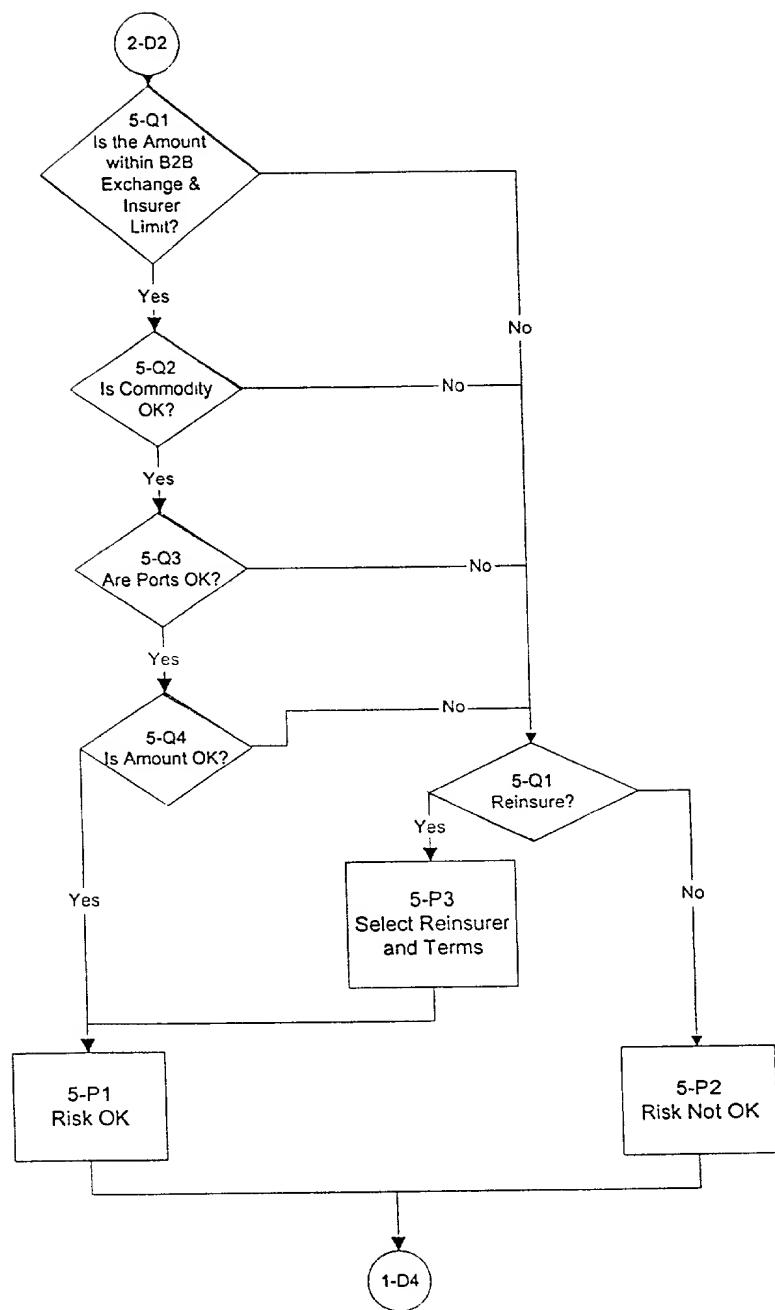
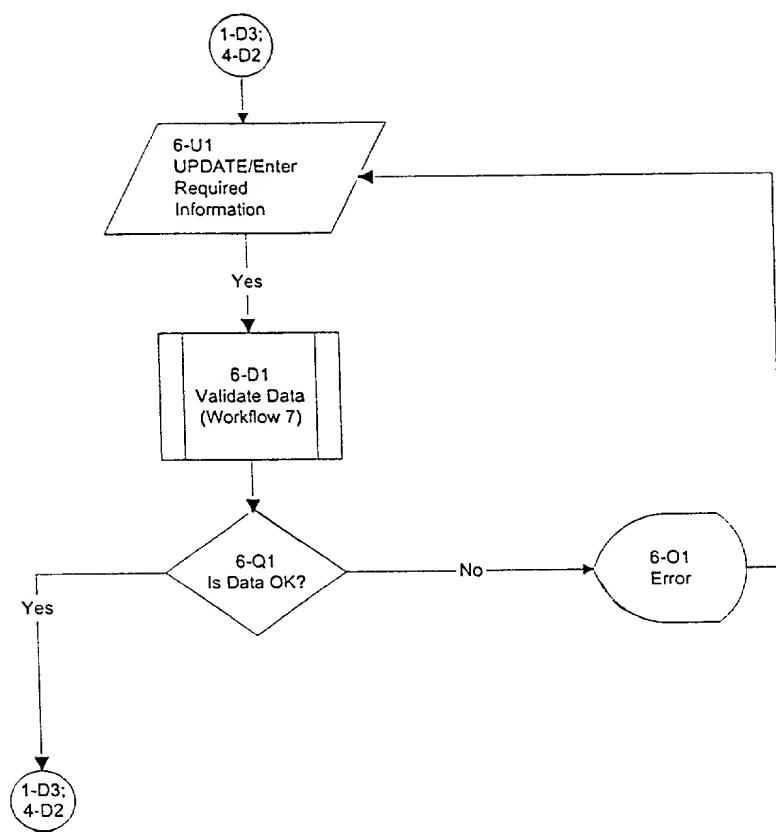


Figure 5

Shipment Detail Data Entry System Workflow**Figure 6**

**Data Validation
System Workflow**

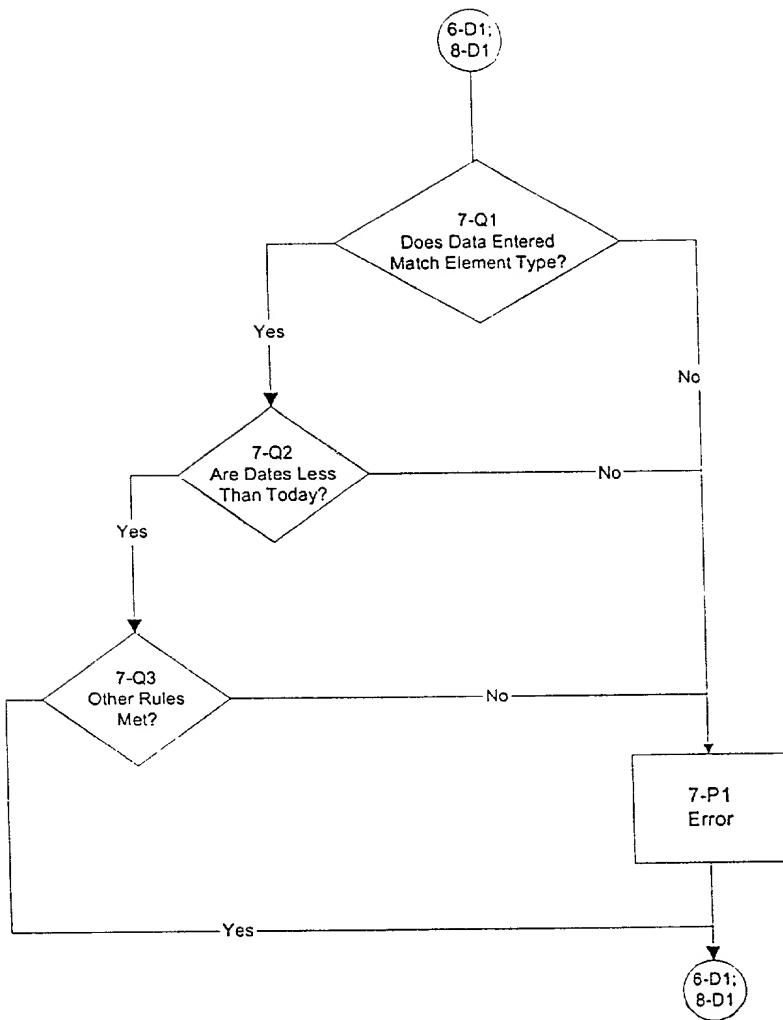


Figure 7

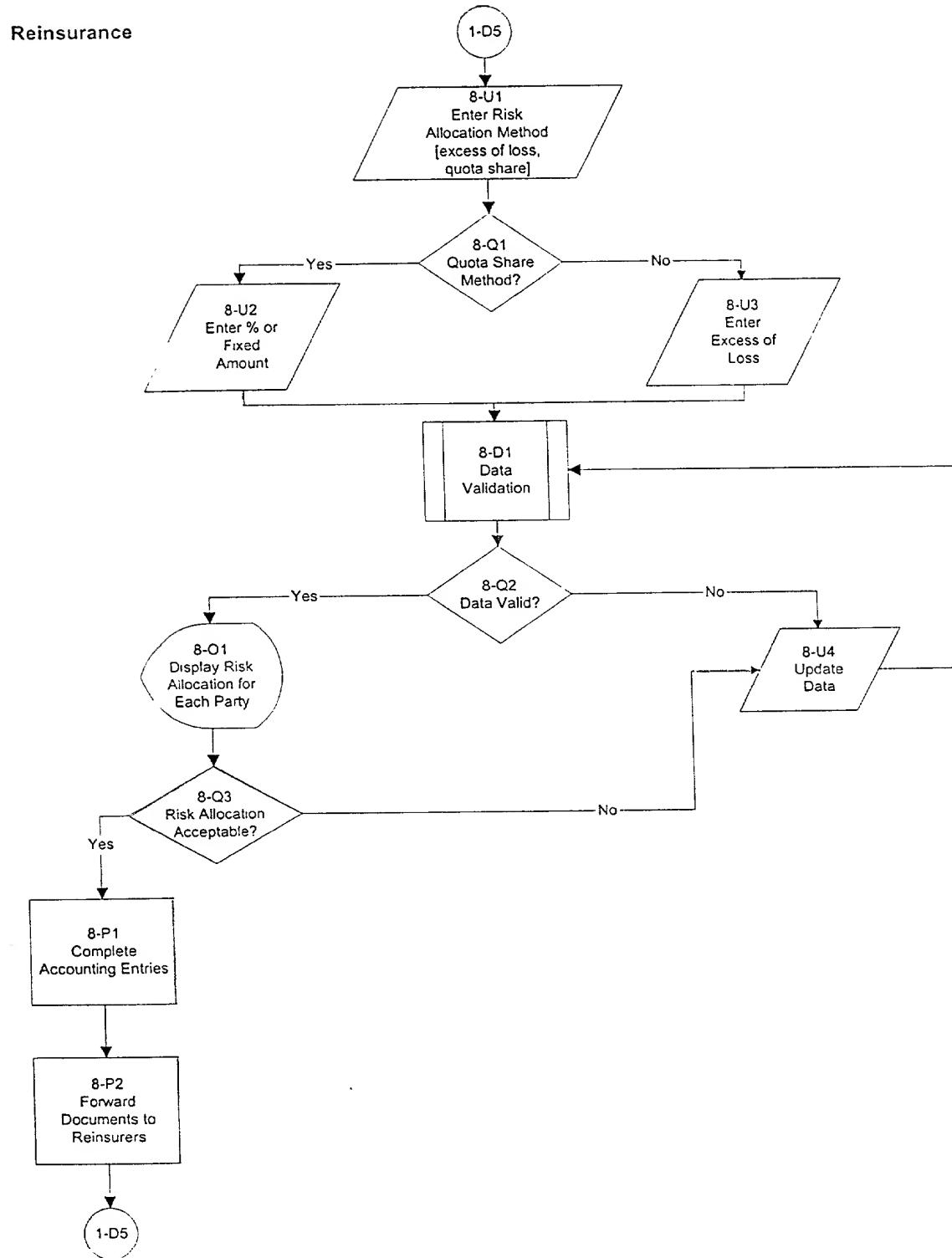


Figure 8

Create Quote

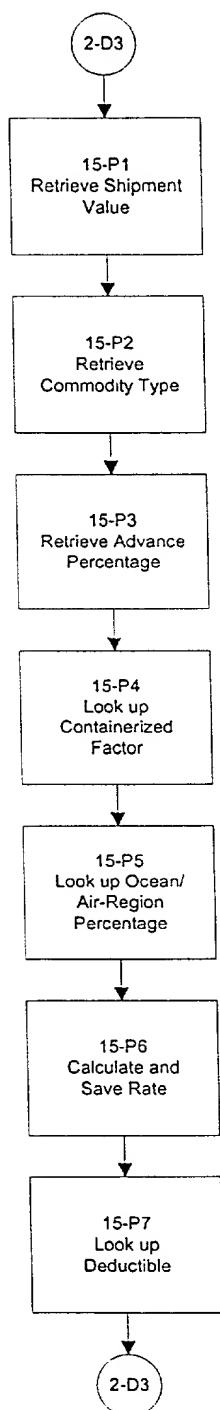
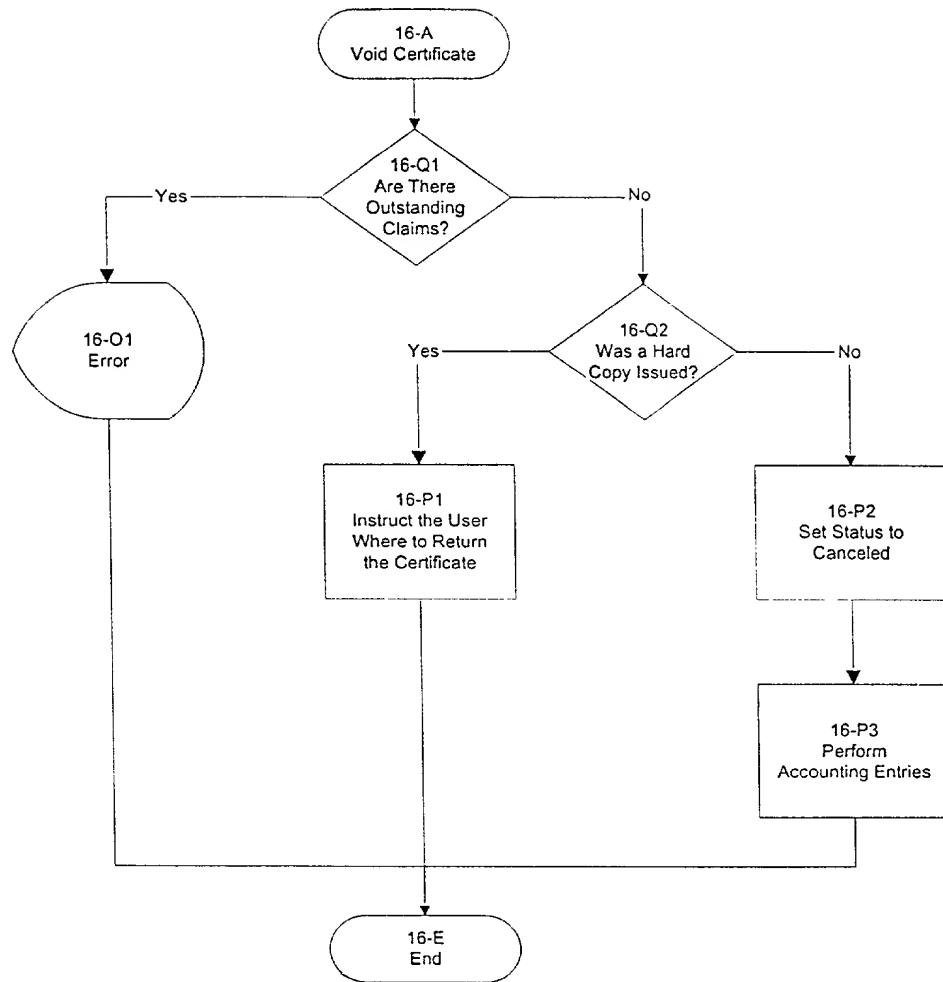
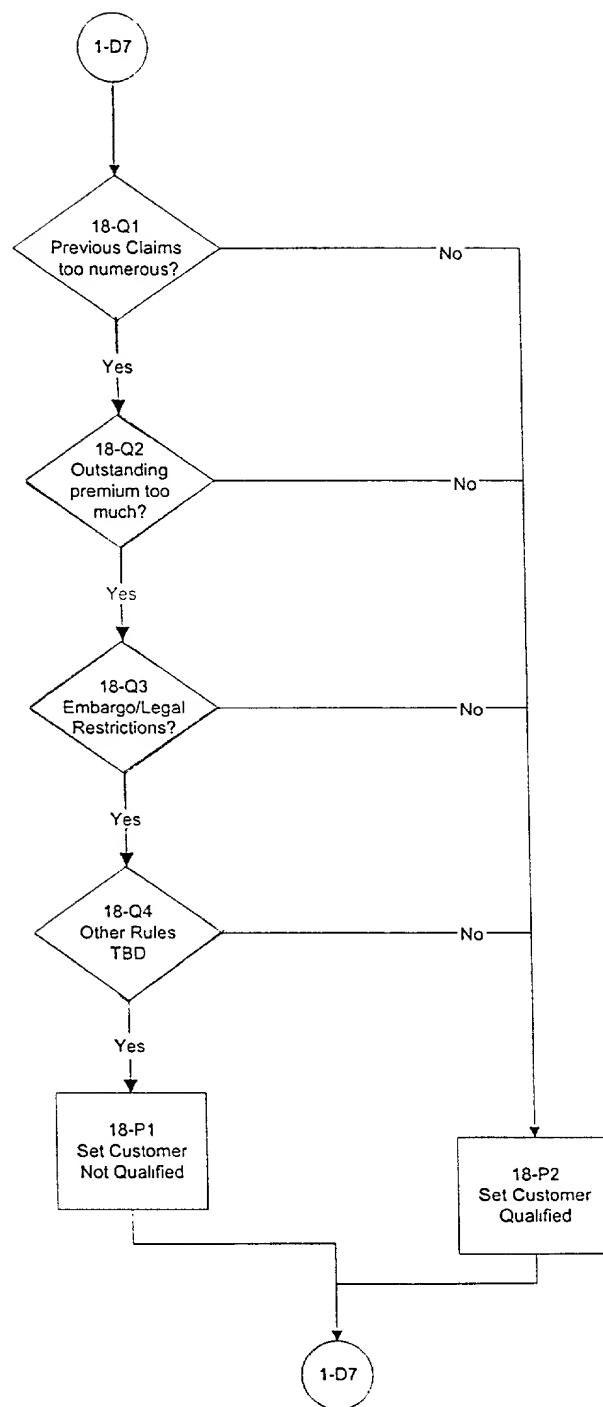


Figure 9

Void Certificate**Figure 10**

Customer Pre-Qualification**Figure 11**

Claims -- System Workflow Overview

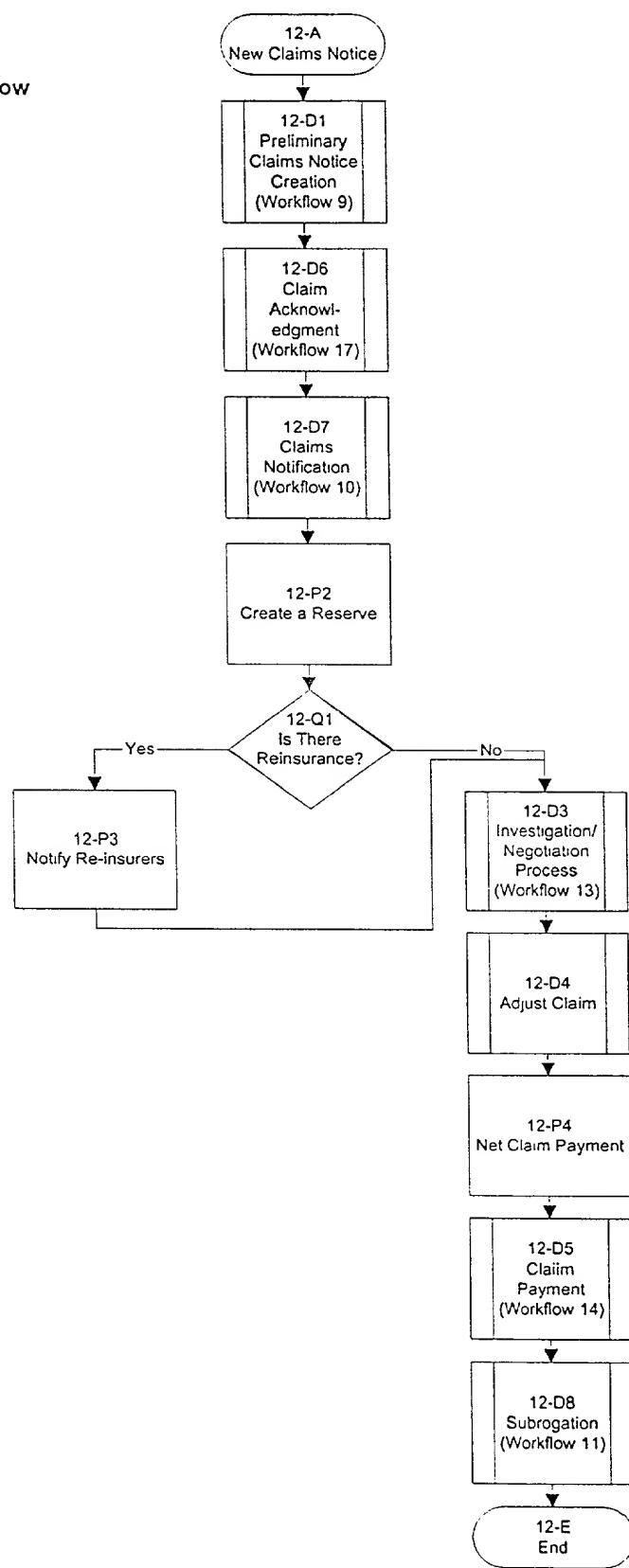


Figure 12

Create Claims Notification

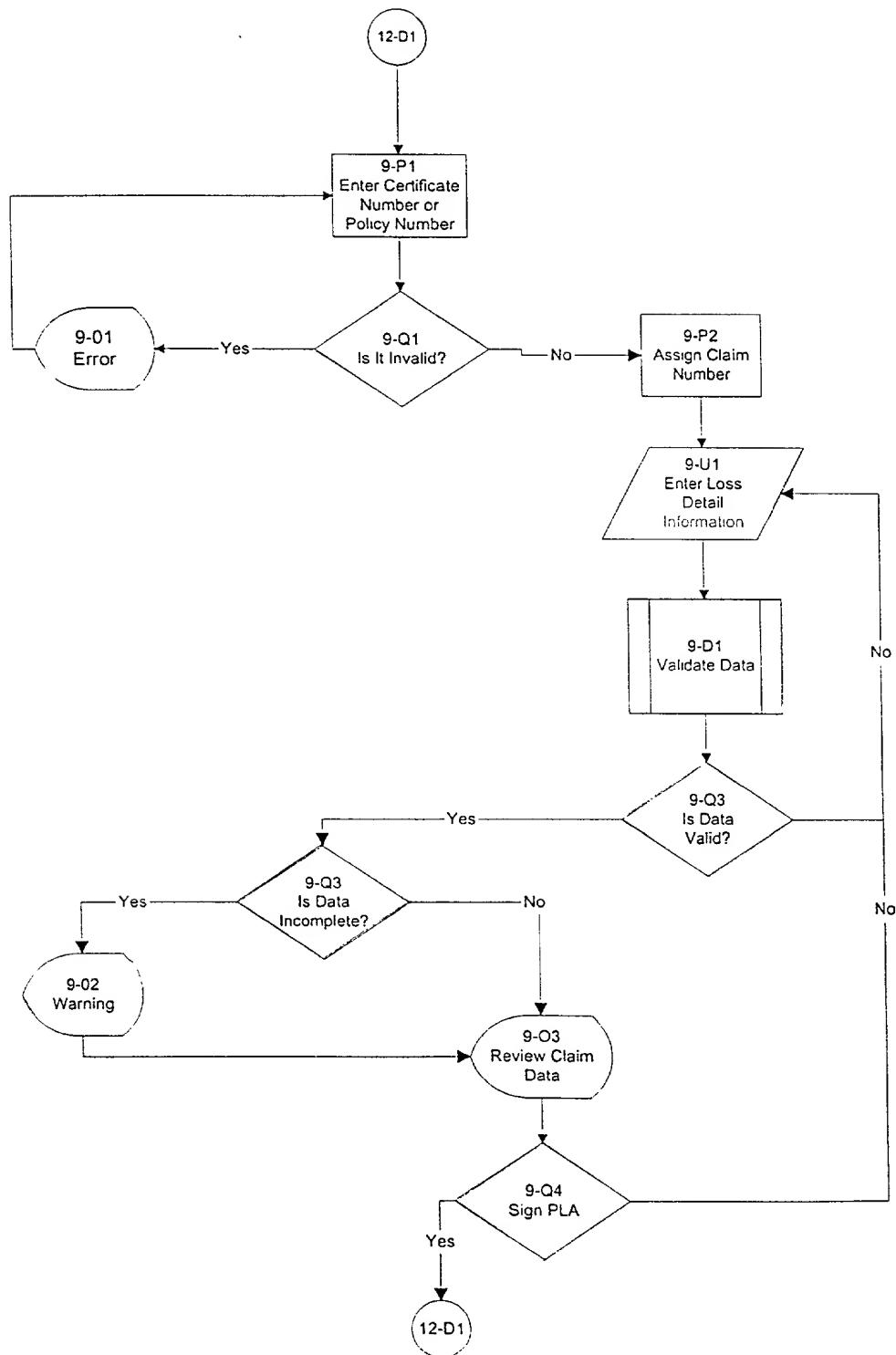


Figure 13

Claims Notification -- System workflow

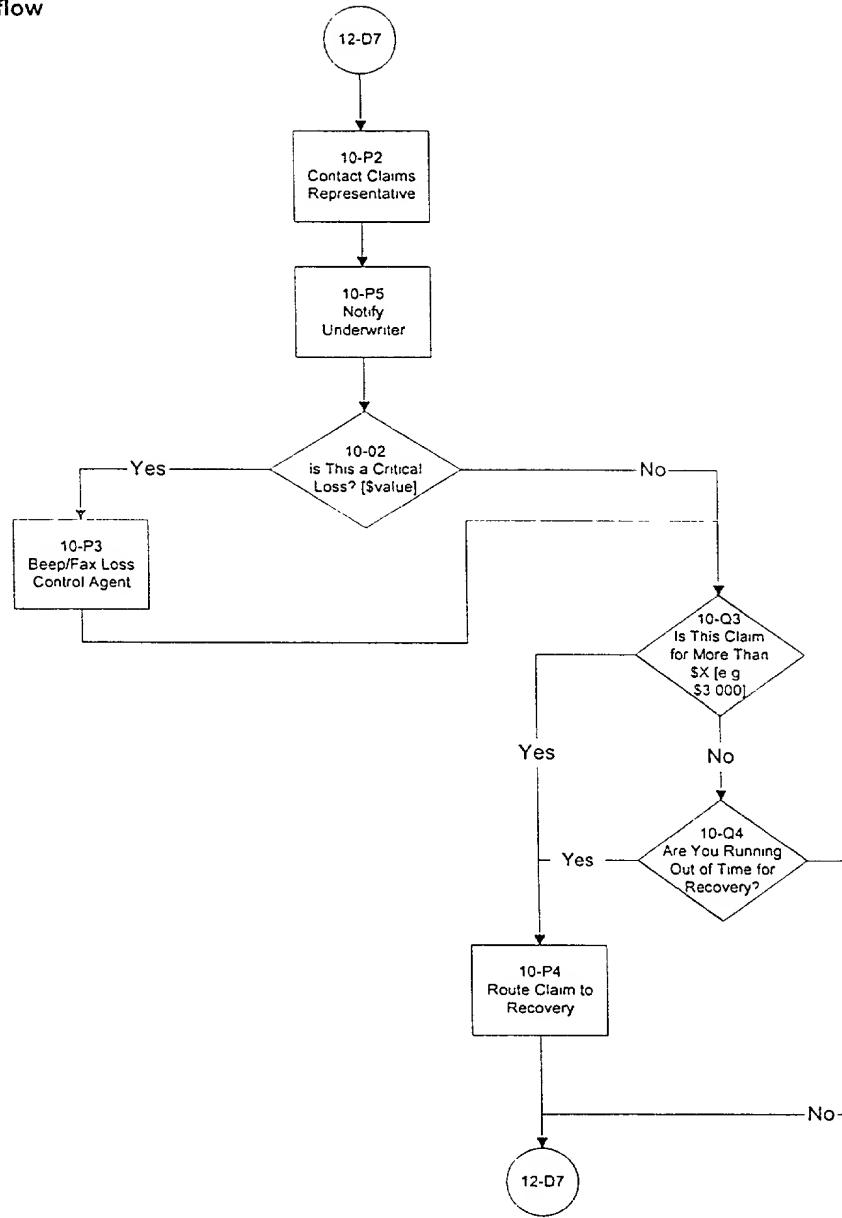


Figure 14

Recovery/Subrogation

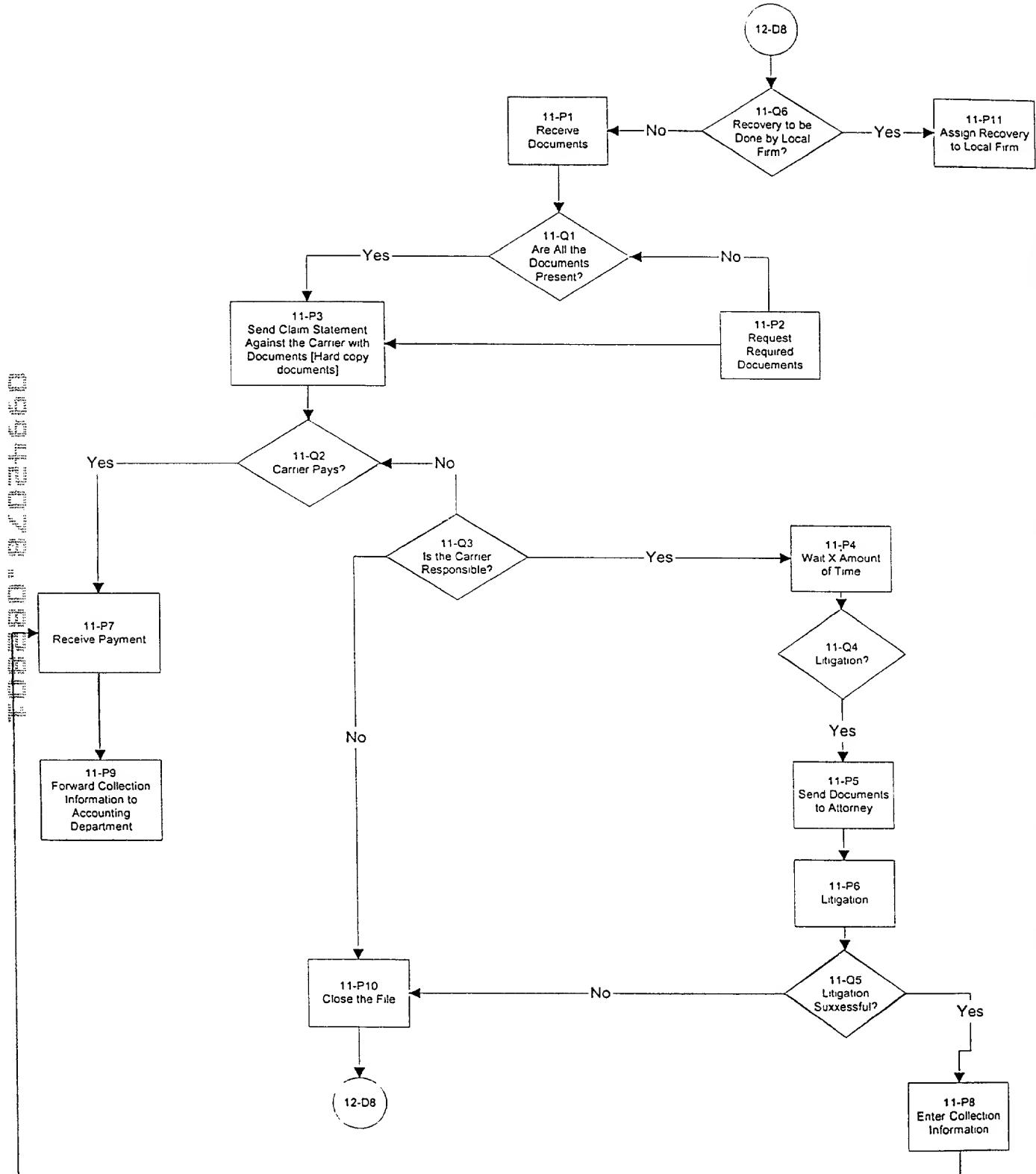


Figure 15

Investigation/Negotiation

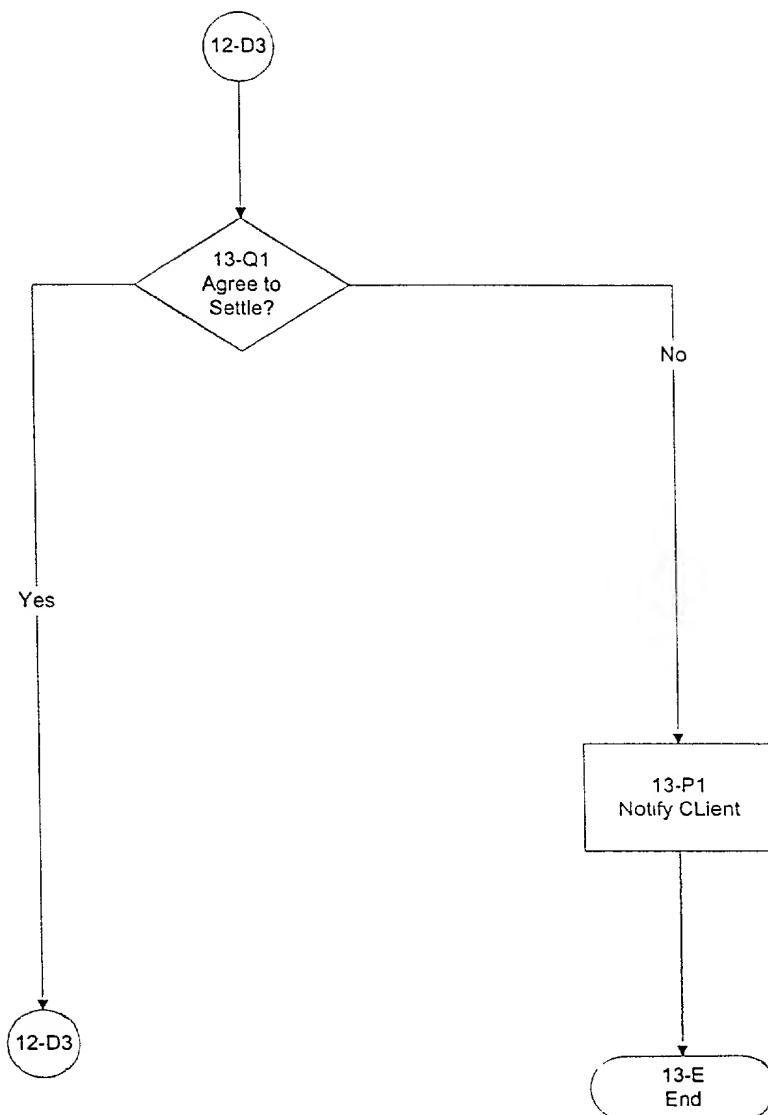


Figure 16

Claim Payment

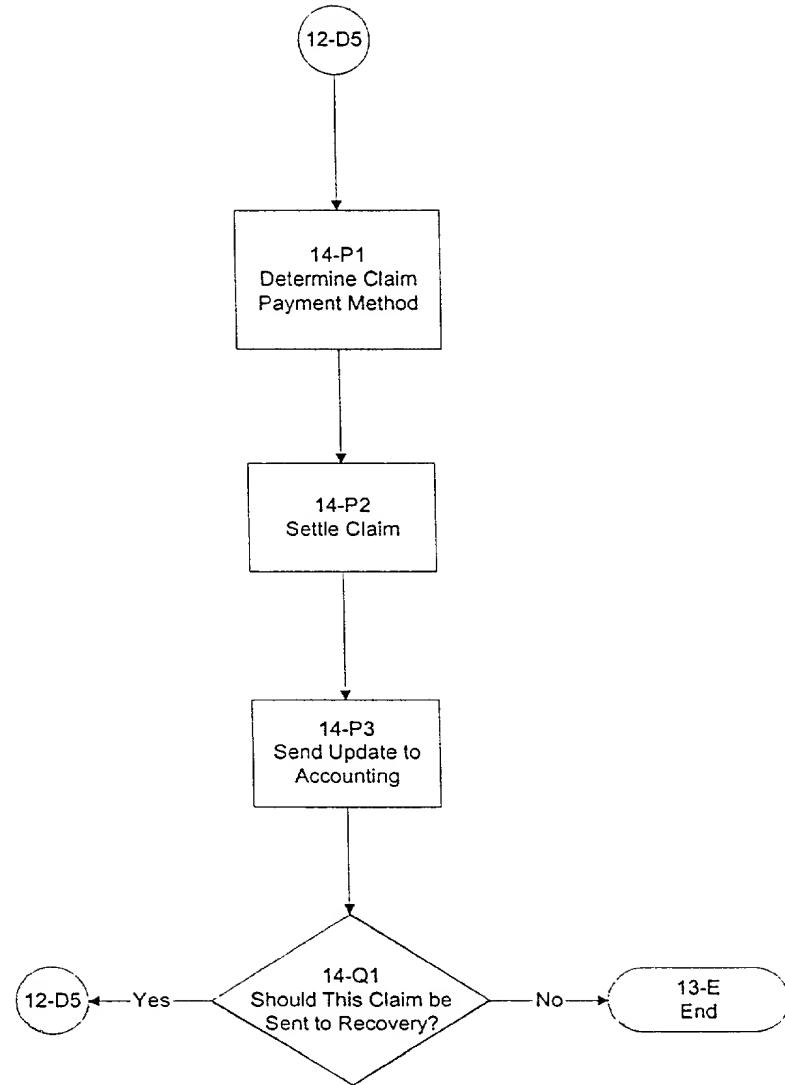


Figure 17

Claim Acknowledgment

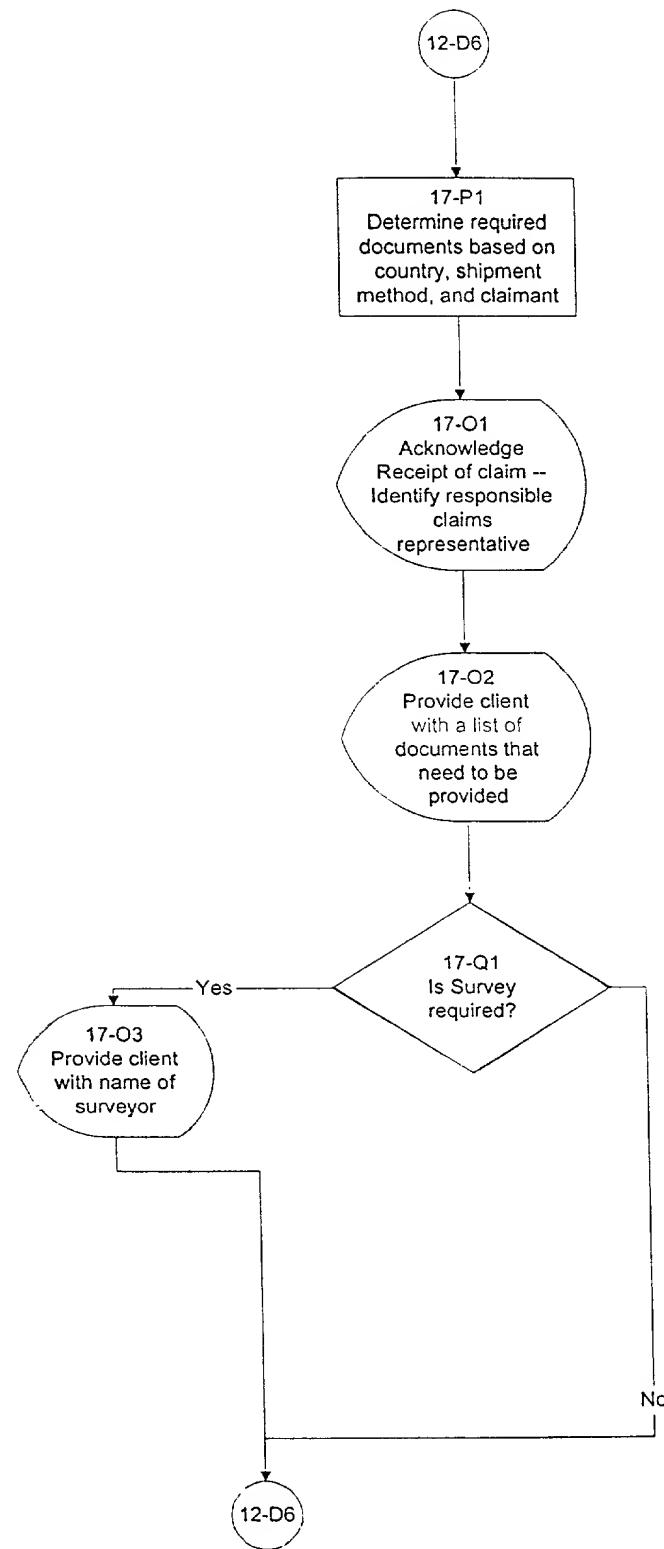


Figure 18